



Call for Papers!

2015 - APCO International Western Regional Conference

Hosted by the: Northern California Chapter

April 7-10, 2015

Sacramento Convention Center
1400 J St, Sacramento, California 95814

Host Hotel: Hyatt Regency
1209 L St, Sacramento, California 95814
916-321-3545

The Conference

The Northern California Chapter of APCO International is proud to be hosting the 2015 APCO Western Regional Conference! This is an educational and networking event for public safety communications professionals to explore the most critical issues affecting the 9-1-1 industry. The conference will be held April 7 -10, 2015 at the Sacramento Convention Center, in Sacramento, California. The website for the conference is www.apcowrc2015.org.

Conference attendees include Call-takers, Telecommunicators, Supervisors, Managers, Trainers and Educators, Information Technology / Systems Administrators, Radio and Telephony Specialists, Chiefs, and Directors involved in the field of public safety communications.

Presentations Desired

This **Call for Papers** invites APCO and NENA members, business professionals, industry associates, and educators to submit a written proposal for development into an educational program, workshop, or panel discussion for the 2015 Conference. Classes should be relevant and timely to 9-1-1 center operations or the public safety communications industry.

Proposed classes typically fit into one of the following topic categories:

- **FRONT LINE OPERATORS**

Topics that directly affect call-takers, telecommunicators, communications training officers, or shift supervisors are being sought. Examples include: Call processing, dispatching techniques, status keeping practices, tactical communications, disasters, homeland security / terrorism, gang/school violence, large-scale incident management, severe weather, liability, customer service, teamwork, professional development, cultural diversity, attitudes, shift work, etc.

- **SUPERVISION & MANAGEMENT**

Issues that deal with the supervision, management, and administration of the 9-1-1 center, such as: supervisory techniques, decision making, media and public relations / PIO, morale building, motivating employees, performance evaluations, quality improvement programs, scheduling, developing leadership, legislative and regulatory issues, policy compliance, human resources, public education, recruiting, hiring, and retention of employees, procedures, policies, and protocols, standards and new paradigms, accreditations and certifications, training programs, disaster preparedness, funding and grants, continuity of government, infrastructure planning, etc.

- **TECHNOLOGY**

Subjects that deal with equipment, hardware, software, and new technologies: Computer aided dispatch, geographic information systems, location determination technologies, in-vehicle navigation, mapping technologies, aerial imaging systems, automatic crash notification, telematics, emergency alerting/notification systems, emerging wireless technologies, Wi-Fi / WiMAX technologies, text messaging / SMS, smart phone apps, mobile / personal communications systems, P25 Radio Standards and testing techniques, network security, next-generation 9-1-1, radio technologies, recording systems, telecommunications, telephony systems, in-building RF coverage, etc.

- **GENERAL / SPECIAL INTERESTS**

Broad topics that affect, educate or improve public safety communications professionals, such as: current events / hot topics, emerging technology, recent trends, FCC / regulatory, legislative, lessons' learned, best practices, regional / statewide projects, health & wellness programs, stress management, interpersonal communications and relationships, etc.

NOTE: We also welcome submissions on topics not listed above or those that do not directly apply to the 9-1-1 center but would still be relevant and educational for our attendees.

Proposal Form

General topic category (Choose one): Front-Line Operations / Supervisor & Management / Technology / General – Special Interest

Course Title:

Summary of presentation:
(100 words or less)

Presenters / Speakers Biography
(100 words or less)

Presentation format (Choose One): Classroom PowerPoint / Panel Discussion / Workshop / Interactive / Roundtable Discussion / Other

If other, please describe:

Session Length:

(Please note: Each class block is 60 minutes, so please advise if multiple sessions are required)

Audio visual requirements:

Contact Information:

Name: _____

Email: _____

Telephone: _____

ALL PROPOSALS MUST BE SUBMITTED NO LATER THAN **OCTOBER 31st, 2014**

All proposals to be emailed to: papers@apcowrc2015.org

Evaluation Criteria:

Historical data from surveys and evaluations of previous classes / conferences are used to analyze potential attendees' interest in proposed topics, as well as the speaker's ability to provide a high-quality session. Proposed programs will be evaluated based on the quality, relevance, timeliness, practicality, target audience, and overall impact of the class.

Presenter Guidelines and Registration:

Presenters are responsible for all travel-related expenses, such as: airfare, mileage, hotel, meals etc. Speakers and Presenters will receive a one Day Pass for the 2015 APCO Western Regional Conference (good same day they are presenting). If presenting (2) or more sessions, a Full Conference Registration is provided. (Gala Dinner not included)

All presenters will need to register for the conference, once conference registration opens. Online registration information will be provided to the presenter.

Class Time and Equipment:

Each session is 60 minutes in length. A 15 minute break is scheduled between sessions to provide ample time for the next speaker to set-up and for attendees to reach their next destination comfortably on time. Training sessions that require more time will be scheduled in class-blocks that fit the logical criteria for the educational content.

Each classroom will be equipped with a Stage, Podium, Microphone(s), LCD Projector, and Screen.

Contact Information:

Questions should be directed to:

Desi Calzada - 2015 WRC – Programs Chair

programs@apcowrc2015.org

510-885-7524